

Gold Care Service Plan

No one can afford downtime.

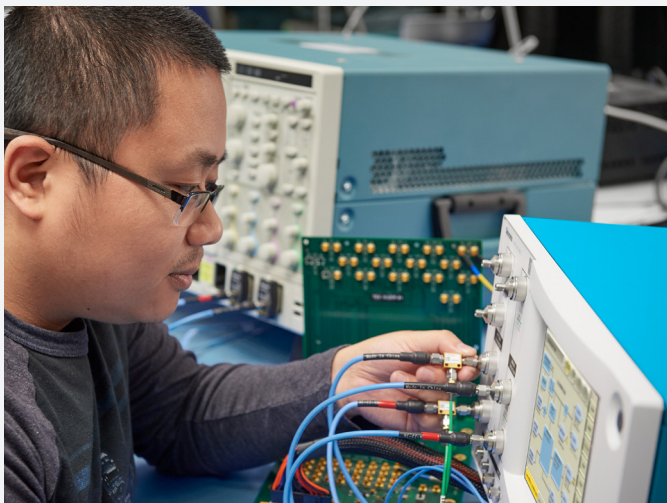
Get a loaner instrument of equal or higher performance to use during repair.



The Gold Care Service Plan Solution

There's no better way to protect your investment, ensure your instrument is operating like new, and guarantee uptime than with the premium Gold Care service plan from Tektronix. The plan includes:

- 3 or 5 year protection plan
- Loaner product shipped within 48 hours¹
- Extension of standard product warranty
- Protection from manufacturer defects
- Protection from ESD and EOS events²
- Priority service



Priority Care

Gold Care customers receive priority access to the Tektronix global network of customer call centers, staffed by technical experts, and instruments are placed at the front of the queue once they reach our service center.

Compliance

Calibrations are performed under ISO 9001:2015 Registered Quality System and in compliance with metrology standards:

- ISO/IEC 17025:2015
- ANSI/NCSL Z540.1-1994(R2002)

¹ Plan Guarantees 90% immediate loaner availability or 99% availability within 5 days.

² Damage caused by electrostatic discharge ("ESD") or electrical over stress ("EOS") not to exceed 3 repairs per equipment per year.

Some service plans may not be available in certain geographies. Please check with your local sales office for confirmation — tek.com/contact_us.